SERVED Giveaway Terms and Conditions

Promotion

1. The SERVED Promotion ("**Promotion**") will run from 12.01am on Thursday 1 October 2026 until entries close at 11.59pm on Monday 30 November 2026.

Entry

2. To enter the Promotion and be eligible to win a prize, entrants must:

2.1. Spend a minimum of $40 on food or beverages in a single visit at participating SkyCity Auckland restaurants or bars during the period of the Promotion; and

2.2. Scan the SERVED QR code provided or displayed at the point of payment in venue; and 2.3. be aged 18/20 years or over.

3. There is a limit of one entry per person, per venue, per $40 spent, per day. Receipts of dining will be required for eligible entry.

4. Employees of SkyCity and their families are not eligible to enter.

Major Prize

5. A prize draw will be held at 3pm on Thursday 3 December 2026 at which time one entry will be randomly drawn from all eligible entries received as the winner of the Major Prize, being a CTM travel voucher to Japan valued at $5,000 (**"Voucher"**).

6. The Voucher may be used for travel costs to, from and within Japan as that winner sees fit subject to the terms and conditions of the issuer of the Voucher, Corporate Travel Management. The Voucher will be valid for a period of one year from the date of issue ("**Expiry Date**"). The Voucher must be used in full in a single transaction and must be used prior to the Expiry Date. The Voucher will be forfeited by the winner if it has not been redeemed prior to the Expiry Date.

7. The Major Prize is not transferable, exchangeable or redeemable for cash.

8. The winner will be contacted by SkyCity via email by 4pm on Thursday 3 December. Proof of dining will be required. If the winner does not respond within 24 hours of being first contacted by SkyCity, another winner will be randomly drawn from all remaining eligible entries received until an eventual winner is found.

9. SkyCity will email the Major Prize to an address specified by the relevant winner.

Minor Prizes

10. In addition to entries for the Major Prize, customers will receive additional prizes based on their number of eligible entries made during the promotional period ("**Minor Prizes**"):

11. Customers who make three eligible entries (ie have met the minimum $40 spend and scanned the SERVED QR code on three separate occasions at participating venues) will receive a complimentary parking ticket to use on their third visit.

    11.1. Restaurant host will present carparking ticket the guest at the time of restaurant payment. Valid for one exit from the SkyCity Auckland car park within 24 hours of the time of entry.

12. Customers who make six eligible entries (ie have met the minimum $40 spend and scanned the SERVED QR code on six separate occasions at participating venues) will receive a $40 SkyCity Auckland F&B gift voucher to be used on a future visit.

    12.1. The voucher is valid for three years from date of issue.

13. Customers who make nine eligible entries (ie have met the minimum $40 spend and scanned the SERVED QR code on nine occasions at participating venues) will receive a complimentary hotel voucher for Horizon by SkyCity for two adults, valued at $300. Proof of dining is required.

14. The Minor Prizes are not transferable, exchangeable or redeemable for cash.

General

15. Participation in the Promotion implies full acceptance of these terms and conditions. Failure to observe any of these terms or conditions may result in disqualification of the entrant from the Promotion.
16. In the event of any dispute, SkyCity's decision is final, and no discussion or correspondence will be entered into.
17. Personal information provided in connection with this Promotion will be held in accordance with SkyCity's Privacy Policy (www.skycity.co.nz/privacy-policy). Each entrant has the right to access and correct their personal information.
18. Participation in the Promotion and/or acceptance of a prize confirms an entrant's acceptance to participate in any reasonable publicity or advertising of SkyCity without compensation, consideration or notice or the need for that entrant's prior review or consent.
19. To the extent permitted by law and subject to obtaining any applicable regulatory approvals, SkyCity reserves the right to change any Prize draw time, delay the start of the Promotion, extend or cancel the Promotion, withdraw and replace any of the Prize items with an item of approximate value or alter any of these terms and conditions without notice.
20. To the extent permitted by law, neither SkyCity nor any other person or party associated with the Promotion will be liable to any person for any loss, damage or personal injury suffered in connection with participation in the Promotion or any Prize offered (including any Prize damaged or lost in transit).